



DEE-003-007410 **Seat No. _____**
M. C. A. (Sem. - IV) (CBCS) Examination
May / June – 2015
ECA - 4065 : E-Governance

Faculty Code : 003
Subject Code : 007410

Time : **2½** Hours] [Total Marks : **70**

1 Answer the following multiple choice questions : 15

(1) What is the full form of G-to-B ?

- (a) Government to Business
- (b) Government to Bank
- (c) Governance to Business
- (d) Governance to Bank

(2) Which among following is not the key issues in E-Governance?

- (a) Technology
- (b) Infrastructure
- (c) Funds
- (d) People

(3) Which among following are ICT based management methodologies?

- (a) BPR
- (b) SCM
- (c) JIT
- (d) All of the above

(4) Model of E-Governance are essential for _____.

- (a) Right perspective on E-Governance implementation.
- (b) Specifies role of ICT in E-Governance.
- (c) It is theoretical guidelines about E-Governance.
- (d) None of the above

(5) Interactive-Service model creates interactive _____ channel in various functions.

- (a) G2C
- (b) C2G
- (c) G2C2G
- (d) B2G

(6) Which of the following model has "putting government laws and legislation online" as application ?

- (a) Broadcasting / Wider Dissemination Model
- (b) Critical Flow Model
- (c) Interactive-service Model
- (d) None of the above

(7) ICT implementation can result in _____.

- (a) Improvement in efficiency and effectiveness
- (b) Greater transparency
- (c) Improvement in relations
- (d) All of the above

(8) Project General Information Services Terminal of National Informatics Center is an example of _____.

- (a) Broadcasting / Wider Dissemination Model
- (b) Critical Flow Model
- (c) Interactive-service Model
- (d) None of the above

(9) Which of the following E-Governance model allows direct participation of individuals in the governance process ?

- (a) Broadcasting / Wider Dissemination Model
- (b) Critical Flow Model
- (c) Interactive-service Model
- (d) None of the above

(10) Any E-Governance project with involvement of ICT has _____.

- (a) Hardware
- (b) Internet and Intranet
- (c) System and Application Software
- (d) All of the above

(11) What is the full form of BPR?

- (a) Business Process Reengineering
- (b) Business Product Reengineering
- (c) Business Product Resources
- (d) Business Process Resources

(12) What is the objective of E-Governance?

- (a) Cutting the cost of governance
- (b) Minimizing complexities of procedures
- (c) To provide SMART government
- (d) All of the above

(13) Fundamental motive of E-Governance "to provide SMART government", SMART is acronym for ?

- (a) Simple, Moral, Accountable, Responsive Government
- (b) Smart, Moral, Accountable, Revised Government
- (c) Simple, Moral, Accountable, Revised Government
- (d) Smart, Moral, Accountable, Responsive Government

(14) E-Governance involves interaction between

- (a) G2C and C2G (b) G2B and B2G
- (c) G2G (d) All of the above

(15) What is a full form of G-to-C?

- (a) Government to Client
- (b) Government to Citizens
- (c) Government to Corporate
- (d) Governance to Citizens

2 Attempt **any five** of the following : **15**

- (1) What is E-Governance?
- (2) What is legal infrastructural preparedness?
- (3) State advantages of E-Governance.
- (4) State challenges against E-Governance.
- (5) State categories of E-Governance.
- (6) What is E-Readiness?

3 Attempt **any three** of the following : **15**

- (1) What is the importance of E-Governance?
- (2) How E-governance services can be useful in Public Grievances?
- (3) Write a note on Role of ICT in E-Governance.
- (4) State principle of Interactive-service model.

4 Attempt **any two** of the following : **15**

- (1) List out key issues of E-Governance and explain it.
- (2) Explain E-Governance service in Social Services and Public information sector.
- (3) Write a note on E-Governance initiatives with respect to Gujarat State.

5 Attempt **any one** of the following : **10**

- (1) Explain principle, applications and evaluation of Broadcasting / Wider Dissemination and Critical Flow Model.
- (2) Explain Data system infrastructure and Human infrastructural preparedness as infrastructural prerequisite called E-readiness.
